

Demand Responsive Transport

The LPHCA was invited to attend an important meeting at **The Department for Transport** on Monday 15th September 2003.

The number of **Demand Responsive Transport (DRT)** schemes in the **UK** has mushroomed in recent years. However, as with any new development, there are a number of regulatory, financial, institutional and market barriers that have limited progress.

The Department for Transport and **Greater Manchester Passenger Transport Executive** have jointly funded a study to identify these barriers and to draw on examples of best practice **DRT** schemes from across the world, which is due to report by the end of the year.

The Half Day Seminar on the **Future of UK Demand Responsive Transport Services** was very useful as **Private Hire** is a mode that may well have a considerable role in delivery. The seminar highlighted potential future work for the **Private Hire Industry** and some of the barriers that need to be overcome to make **DRT** more widely available.

Further details will be made available to **Graded Companies** on the 'Members Only Area' of our **Website** – www.lphca.co.uk and in our **Next Members Newsletter**.

Landor Conference

Very co-incidentally I have been invited to speak at **The Landor Conference** on **Demand Responsive Transport** in December in London, those wishing to attend please see the details in the advert alongside this article.

Insurance

The LPHCA member's on-line insurance scheme has saved members over £100,000 in reduced premiums and we have learned a great deal during the first year.

The scheme linked to a captive cell set up by **The LPHCA** has 20 members participating, with a further 20 signed up who are waiting for training or system installation. Others have been waiting for the **Fleet Facility** and we have some great news.

J & M have successfully negotiated 2 providers of **Fleet Cover** and these facilities will come online in the next few weeks. Existing users will have priority as we go live with these additional facilities that will make fleet managers life very easy.

In addition to the fleet provision, **J & M** are opening their new 10,000 sq ft operations centre in **Epping** in **November** and this will facilitate discounted insurance for non-online members of the captive on a telephoned / call centre basis.

The new facilities announced will bring a tremendous benefit to members of the insurance scheme and I would like to thank the captive cell members for changing the way insurance is provided to our industry.

Now that bonuses are being added in some drivers are receiving premiums that are well below what they were paying before the scheme went live. The bigger the scheme grows the more savings we can pass onto members and we are still 2 years away from realising the benefits of the captive cell.



The 2nd annual Demand Responsive Transport conference –
An important one day event hosted by: **LANDOR CONFERENCES**

PREPARING FOR THE REVOLUTION IN DEMAND RESPONSIVE TRANSPORT

Harnessing technology and innovative service delivery to meet new opportunities for public transport service provision

Friday 5th December 2003

IEE, Savoy Place
London WC2

This key event will bring together local authority, academic and operational experts in the field of DRT provision and development, providing a forum to discuss one of public transport's most exciting developments in recent years. It should not be missed by anyone involved in designing, redesigning or developing local public transport services that are tailored to meet the requirements of specific market segments.

Among the topics under discussion are:

- Effective partnership between local authorities and private hire firms
 - Making DRT services into a commercial success
 - Growth areas for demand responsive operations
 - Recent changes to regulations and what this means for services
 - The role of technology in streamlining service delivery and reducing costs
 - Best practice case studies in demand responsive service provision
- And much more....

Speakers include:

- Martin Robertson, Head of Passenger Transport, Hampshire County Council
- Stephen Styles, Principal Transport Officer, Surrey County Council
- Peter Warman, Independent Transport Consultant
- Robert Andrew, Deputy Managing Director, Stagecoach Scotland
- Marcus Enoch, Lecturer in Transport Studies, Loughborough University
- Peter Openshaw, Head of Bus Partnership and Regulation Branch, DfT
- Steve Wright, Chairman, Licensed Private Hire Car Association
- Dr Jenny Mageean, Research Associate, TORG, University of Newcastle upon Tyne
- Phillip Brown, Traffic Commissioner for the Western Traffic Area

With sessions chaired by Independent Consultants
Keith Buchan and George Watson

Sponsored by: **Transit** **TRANSPORT**

For further details please contact Landor Conferences:
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