

Virtual Licensing Management

The end of Licensing Documentation Headaches has arrived in the form of **CabOperator**.



The latest system from Alan Haslehurst the developer of the popular **Topographical Assessment System** is a web based compliance management database called **CabOperator**, which is an Internet based data management system.

The Topographical Assessment system that has been very popular with members of the LPHCA and is now in use at over 50 LPHCA Member Operators has now been used to deliver over 10,000 successful assessments.

The screenshot shows the 'Add Asset' form in the CabOperator system. The form includes fields for Asset Type (Vehicle), Registration (A SAMPLE 07), Registration Date (06/09/2004), Keeper Name (David Brent), and Keeper Address. It also features a table for 'Other Documents' with columns for Name, Image File, Expiry, and Actions. A 'Welcome' message on the right indicates the user is logged in as David Brent.

The **CabOperator** system is hosted at www.caboperator.co.uk and has been developed as a 'stand alone' product to address the growing need to keep copies of documents to comply with Licensing Authority, Inland Revenue, Local Authority and many other important organisations requirements.

Most Authorities (including the PCO) will now accept scanned documents in place of traditional photocopies and this will pave the way to the 'paperless office'. The holding of driver and vehicle records in CabOperator will manage a database linked to a full history of every scanned document.

This will considerably reduce administrative effort and the potential for clerical error, consolidating all documents into a single paperless system, which simplifies the processes and ensures a full reminder procedure, is in place.

How will it work?

Once registered, Operators will be able to set up their own database containing all drivers and vehicles documentation together with any other management item such as escorts or statutory documentation.

The data will live on the CabOperator web based servers and be accessed by the Internet.

Once the database is in place, scanned documents can be uploaded for each driver, vehicle, escort or any statutory logged requirement with a reference and expiry date. From then on the system will take over the checking of expiry dates and send out reminders and warnings on any missing or pending document renewals.

The screenshot shows the 'Add Person' form in the CabOperator system. The form includes fields for Name (David Brent), Date of Birth (07/10/1972), Address, Photograph, Call Signs, NI Number, Telephone, Mobile Number, and eMail. It also features a table for 'Other Documents' with columns for Name, Image File, Expiry, and Actions. A 'Welcome' message on the right indicates the user is logged in as David Brent.

Importantly this system works alongside and outside the Proprietary Software systems and by simply scanning and uploading new documents is all that needs to be done to keep up to date.

www.caboperator.co.uk



Some more key questions

How will this affect PCO and Local Authority inspections?

Initially compliance inspections will be simplified as any Licensing Officer or inspector can be sat at a terminal, which can easily display all the documents they are looking for without going to a single filing cabinet.

In the near future it will be possible to allow the Inspectors remote access to your database to carry out some or all of the checks without troubling you or your staff at your office. Yes 95% of a Licensing Officers job will be achievable remotely, without entering your office!

Can my existing records be transferred to the new system?

If you already have some form of electronic records relating to drivers and vehicles, CabOperator will offer a file transfer service from most recognised formats which will considerably reduce the effort required to set up the new system. Contact is via the www.caboperator.co.uk website where you can establish your exact needs.

Will my records be secure?

Access to user data is strictly password controlled. Each company will set up its own users, control access levels and passwords. Each company's data is discreet to that company and only accessible to their designated users or to the authorised authorities that you nominate. All data will be located on a secure fully maintained remote server where the data is both mirrored and frequently backed up without the user having to do anything.

How much will the system cost?

The system is charged on the basis of an initial set up charge followed by a monthly charge based on the number of drivers or escorts held for each company. This sliding scale makes it an attractive proposition for all companies large and small. The average monthly charge works out to less than 20pence per week per driver. Full details of costs and discounts for LPHCA members are available when you register at the site.



How do I find out more and get started?

The full system is due for launch following testing at the end of July. The website is now on line with system details and demonstrations. Immediate registration of interest is available and it is expected that customers can start uploading data in the first week in August. Visit www.caboperator.co.uk and get on line now.

The LPHCA will be holding a series of seminars following the launch of the system throughout the autumn. As with the LPHCA Topographical Assessment software the system is undergoing vigorous beta testing with some members.



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