



Technology and Tracking

WestOne Cars utilises leading edge technology enabling it to provide unrivalled control to its customers, with every driver provided with a **GPS enabled mobile data unit**, which enables them to receive details of their job including the pick-up and destination address.

When their drivers confirm acceptance of jobs the unit transmits their position enabling appropriate and relevant jobs to be allocated and all drivers are provided with satellite navigation devices.



Customer Contact

In conjunction with 'state of the art' online web based passenger car booking, tracking, reporting and finance system, customers can receive a text message advising them of the arrival of their vehicle; the information provided includes the model, colour and registration of the vehicle as well the driver's name.

Customers can also utilise **QuikTrak** and **CarLocator**, which enables them to view a full audit trail and a real time map position of their vehicle.

The WestOne Charter

- Respect our staff, drivers and clients
- Be open, transparent and honest
- Embrace a culture of client responsiveness
- Care about what we do and focus on beating performance targets
- Deliver continual value for money



The Future

Everyone at the **LPHCA** wishes **WestOne Cars** the very best of fortune under **Amarjit Pall's** directorship and all of us who know him would expect the **WestOne** success story to continue under his guidance and expertise.

Steve Wright MBE, Chairman